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# Blue Stakes of Utah 811

## ANNUAL MEETING OF MEMBERS MINUTES

AGC Utah Training Center  
2229 S 1070 W  
West Valley City, UT 84119  
**SEPTEMBER 28, 2023 – 9:00 A.M.**

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### WELCOME AND CHAIR'S MESSAGE

Paul Harvey, Blue Stakes of Utah 811 Board Chair, welcomed all in attendance and opened the meeting following a buffet breakfast and the presentation of Digging Dangers 33 video titled "A Tale of 4 Cities". Paul presented his "Chair's Message" where he emphasized the mission of Blue Stakes and outlined many of the significant initiatives and achievements of the Center during the past year. A copy of the "Chair's Message" was included in the meeting packet provided.

### BOARD OF DIRECTOR INTRODUCTIONS

Nick Kryger, Blue Stakes Board Vice Chair, introduced the members of the Board of Directors, including the membership classification each represents on the Board, and their years of service on the Board. The Board of Directors contact list, as well as a list of all participating association members were included in the meeting packet provided.

### BLUE STAKES SCHOLARSHIP

Jill Jones, Blue Stakes Board Secretary, presented Jaeden Hansen and Marcus Chan as this year's recipients of the Blue Stakes Scholarship through Utah Valley University. Both were in attendance.

### AUDITOR'S REPORT

Ryan Child from Child Richards, CPAs & Advisors presented the Independent Auditor's Report of the financial statements of Blue Stakes of Utah 811 for the fiscal year which ran from July 1, 2022 to June 30, 2023. The report expressed the opinion that the financial statements present fairly the financial position of Blue Stakes of Utah 811. A copy of the Audit Report was included in the meeting packet.

### 2024 FISCAL YEAR FINANCIAL REPORT

Jeff Hansen, Board Treasurer, outlined the budget for the 2023-2024 fiscal year, which runs from July 1, 2023 to June 30, 2024. A copy of the budget was included in the meeting packet provided.

### CENTER ACTIVITY REPORT

Paul Huntsman thanked all of the presenters, the board, and the membership. He also recognized the Blue Stakes Notification Center team and introduced those who were present at the meeting (Jeanette Dietrich, David Bell, Spence Felsted, Charley Grable, Russ Stacey, Mary Ferrin, and Kelsea Sillitoe). He expressed his appreciation for his team's contributions to the overall success of Blue Stakes, especially through the continued record-breaking year.

Paul presented the Center Activity Report for the 2022-2023 fiscal year and emphasized the Association's primary role as outlined in its mission statement. Statistics and graphs were presented showing membership classifications, locate request volume, online usage, damage prevention education and awareness, 811 utilization, and DIRT. He also outlined some of the Center achievements during the past year.

Paul shared the following areas of emphasis the Center will be pursuing during the 2023-2024 fiscal year:

- Maintain Exceptional Customer Satisfaction and Service Levels
- Maintain High Level of Employee Engagement
- Implement new Norfield CENTER LOGiX
- Implement additional phone system features for improved internal processes and quality
- Integrations with Newtin and Phone Systems
- Integrations with Newtin and Mapping Systems
- Additional security/cyber security measures

## **QUESTIONS & ANSWERS**

Paul Huntsman opened the meeting for a question-and-answer period. No questions came forward from those in attendance.

There was also a promo swag item provided to each attendee and a few larger door prize drawings given out.

## **MEETING ADJOURNMENT**

Meeting concluded and adjourned around 10:40 a.m.

**ATTENDANCE – 74 people / 42 unique companies (additional 32 registered but did not attend)**