

Blue Stakes of Utah Utility Notification Center, Inc.

# ASSOCIATION NEWSLETTER

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## DO-IT-YOURSELF ONLINE

Blue Stakes offers home owners and contractors two simple, do-it-yourself online applications to submit locate requests – **Online Locate Request** and **Online Ticket Revision**. These applications allow home owners and contractors the ability to



submit information to the notification center via the Internet instead of over the telephone.

**Online Locate Request (OLR)** is an easy-to-use online application to submit basic new locate requests for single addresses.

**Online Ticket Revision (OTR)** is an easy-to-use online application to submit revisions and updates to existing locate requests. Options available to existing tickets include Update, Remark, Cancel, New, and View.

Home owners and contractors can find out more information, as well as access these applications,

through Blue Stakes web site at [www.bluestakes.org](http://www.bluestakes.org) by clicking on the Locate Request – Do It Yourself Online link. Following the simple instructions and providing the information required allows anyone to submit locate requests and revisions online.

These online applications were implemented to supplement existing Blue Stakes web applications – **Remote Ticket Entry (RTE)** and **Quick Ticket Entry (QTE)**. These two applications have been in place for some time and are used by contractors and utility operators that submit locate requests regularly and can facilitate more complex locate requests or excavation areas that exceed a single address.

Locate requests submitted online versus over the telephone account for around fifty percent of all the locate requests processed by Blue Stakes.

For additional information on Blue Stakes online applications, please contact Blue Stakes Member Services Department at (800) 662-7836, extension 2103, or [member@bluestakes.org](mailto:member@bluestakes.org).

## BOARD OF DIRECTORS

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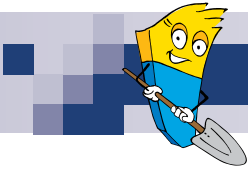
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\*Denotes Utility Classification Represented



## CHAIRMAN'S MESSAGE

I've had the wonderful opportunity of being involved for a number of years as the Chairman of the Association and it's my privilege to once again report on the status of the Association and touch on some of the major accomplishments the Notification Center achieved during the past fiscal year.

2011 marks the 10 year anniversary that the Notification Center has been operated by an in-house management team receiving direction and oversight from the Association's Board of Directors. During the past 10 years, the Notification Center has achieved significant milestones in technological enhancements; mapping data acquisition; membership growth; underground utility damage prevention education; and customer service performance levels that excavators and Association members have come to rely upon and expect.

During the 2010-2011 fiscal year, the Notification Center achieved the following milestones in operating a one-call center as the communications link in the state of Utah between excavators and Association members to have underground utility lines located and marked prior to excavation and in providing damage prevention education throughout Utah:

- **Utilization of on-line ticket entry applications has increased from 40% to 48%**
- **Since 2001, Association's membership has doubled to 531 members**
- **Percentage of excavators calling "811" to submit locate requests has increased to 30%**
- **Participated in Governor's Proclamation designating April as "Safe Digging Month"**
- **Participated in the organization of the Utah Pipeline Association (UPA)**
- **Implemented a Foreign Language Interpretation Service**
- **Participated with coalition in proposing amendments to Utah's one-call law**
- **Participating with one-call industry in opposing patent applications that infringe upon one-call processes**
- **Updated telephone call recorder**
- **Implemented Re-Mark ticket type**

The accomplishments of the Notification Center during this past fiscal year continue to set it apart as an outstanding one-call center. I would like to acknowledge the contributions of Gary Hansen, members of the Management Team, and Center employees in achieving the accomplishments referenced in this report. I would also like to express appreciation to the members of the Board of Directors who establish and oversee the long term vision and goals for the Association.

The Association's success and notoriety as one of the nation's best Notification Center's would not be possible without member participation and their financial backing. Thank you for your support. Please feel free to contact myself, any member of the Board of Directors, or the Notification Center's President – Gary Hansen, if you have any questions, suggestions, or concerns you would like addressed.

Vaughn Shosted  
Chairman

## UNIFORM COLOR CODE & MARKING GUIDELINES

Blue Stakes receives questions from operators wanting to find out how they should mark their underground facilities and from excavators wanting to know what the markings mean.

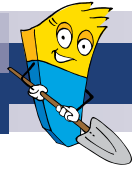
Noted in Utah Code 54-8a-5(3) indicates that the underground facilities shall be marked using as a guideline the Uniform Color Code and Marking Guidelines, Appendix B, published by the Common Ground Alliance.

These guidelines specify the best practices in the marking of underground utilities including the APWA color code, guidelines for excavators to follow when pre-marking the proposed excavation area and the guidelines for operators to follow when marking their underground facilities.

Blue Stakes encourages all Association members to review their marking practices and incorporate the Common Ground Alliance (CGA) Uniform Color Code & Marking Guidelines, Appendix B. These guidelines can be found on the Common Ground Alliance web site at [www.commongroundalliance.com](http://www.commongroundalliance.com). A copy of these guidelines is also available in Blue Stakes Excavators' Guide that can be requested by contacting Blue Stakes Member Services Department at (800) 662-7836, extension 2103, or [member@bluestakes.org](mailto:member@bluestakes.org).



**Know what's below.  
Call 811  
before you dig.**



## ASSOCIATION HOLIDAYS

Blue Stakes Notification Center will be closed on the following Association recognized holidays:

- **Thanksgiving**  
11/24/11 (Thursday)
- **Day after Thanksgiving**  
11/25/11 (Friday)
- **Christmas Eve**  
12/23/11 (Friday)
- **Christmas**  
12/26/11 (Monday)
- **New Year's**  
1/2/12 (Monday)
- **Presidents Day**  
2/20/12 (Monday)
- **Memorial Day**  
5/28/12 (Monday)
- **Independence Day**  
7/4/12 (Wednesday)
- **Pioneer Day**  
7/24/12 (Tuesday)
- **Labor Day**  
9/3/12 (Monday)
- **Thanksgiving**  
11/22/12 (Thursday)
- **Day after Thanksgiving**  
11/23/12 (Friday)
- **Christmas Eve**  
12/24/12 (Monday)
- **Christmas**  
12/25/12 (Monday)

## MEMBERS ENCOURAGED TO REVIEW THEIR NOTIFICATION AREA & CONTACT INFORMATION ANNUALLY

Blue Stakes updated its base map in September 2011 to include the latest official county, city and section boundaries. Roads and address ranges are updated continually throughout the year and other base map layers when needed.

Member utility owners typically select their notification areas to follow boundaries, roads or other features on the base map. Since the base map is continually being updated, it is important for member utility owners to review their notification areas to make sure they cover the extent of their underground facilities. Special attention should be given to new subdivisions, city annexations and other growth-related changes. Blue Stakes recommends that members review their notification areas and contact information on an annual basis and more frequently when needed. For help reviewing and modifying your notification area, please contact Blue Stakes' Member Services department at [member@bluestakes.org](mailto:member@bluestakes.org) or 801-208-2103.

Blue Stakes uses map data provided by the State of Utah's Automated Geographic Reference Center (AGRC), which compiles map data created by local and state government GIS departments. This data is official and is typically more current and accurate than data provided by commercial vendors. Blue Stakes uses the NAD83 datum and coordinate system for all map data. For questions about the base map, please contact James Wingate at [jamesw@bluestakes.org](mailto:jamesw@bluestakes.org) or 801-208-2111.

## DAMAGE TO UNDERGROUND UTILITY FACILITIES ACT 2011 AMENDMENTS

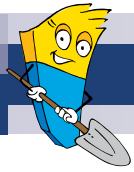
During the 2011 Utah Legislative Session, Senate Bill 111 amending Utah Code Title 54, Chapter 8a, Damage to Underground Utility Facilities Act was introduced, passed, and signed into law. The amended changes became effective on May 10, 2011.

Highlighted provisions of the amended changes include:

1. **Requires facility operators to mark underground facilities using as a guideline the Uniform Color Code and Marking Guidelines, Appendix B, published by the Common Ground Alliance (CGA). Also requires excavators to pre-mark the proposed dig site when required using the same guidelines.**
2. **Does not allow Update locate requests to be submitted sooner than 6 calendar days before the locate request it's updating expires.**
3. **Provides facility operators, when extenuating circumstances exist, the option of requesting the excavator pre-mark the proposed excavation site before locating and marking their underground facility.**
4. **Places liability on an excavator for damages caused to an underground facility occurring within 24 inches of an above ground presence of the underground facility, such as a manhole, meter, pedestal, etc., even if the facility is not marked.**
5. **Excavators may seek recovery of damages from a facility operator who fails to locate and mark their underground facility where an excavator damages another like facility who had marked their facility.**
6. **Increases the maximum civil penalty amount from \$2,500 to \$5,000 per violation.**

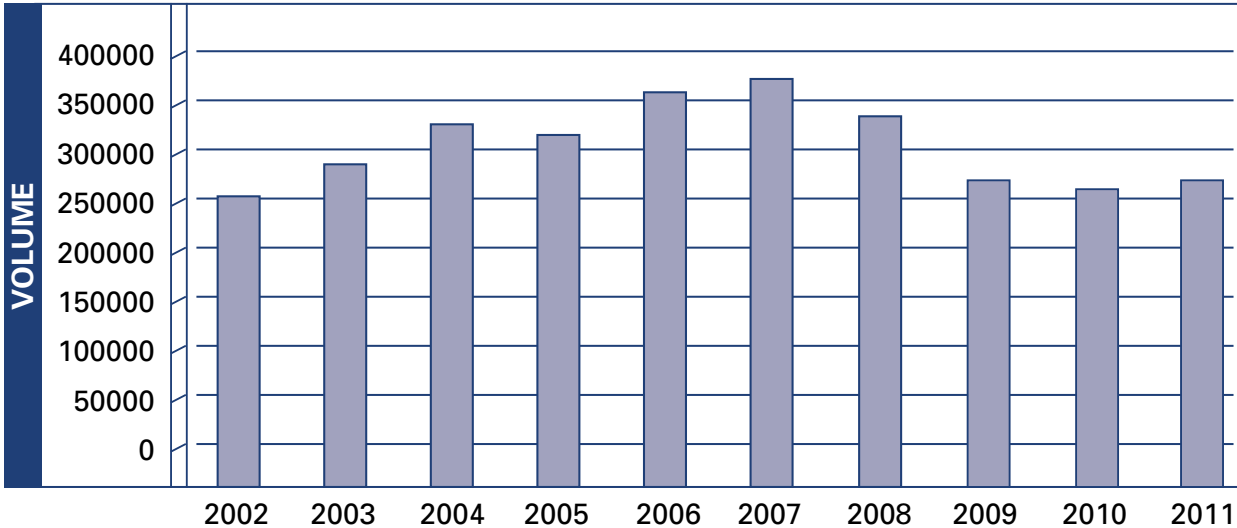
Association members are encouraged to view the complete details of the amended changes to Utah Code Title 54, Chapter 8a, Damage to Underground Utility Facilities by accessing the Utah Law link on Blue Stakes web site at [www.bluestakes.org](http://www.bluestakes.org) and selecting SB111 – Enrolled Copy (Changes took effect on May 10, 2011).

Contact Blue Stakes Administrative Office at (800) 662-7836 to request a revised copy of the Excavators' Guide published by the Association containing the new law amendments and the Uniform Color Code and Marking Guidelines from the CGA.



## NOTIFICATION CENTER STATISTICS

### TICKET VOLUME - Fiscal Year / July 1 - June 30



### PERFORMANCE STATISTICS - Fiscal Year / July 1 - June 30

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
TELEPHONE CALLS	148,920	153,590	163,530	160,801	175,253	192,314	186,623	153,933	130,363	121,368
ABANDONED CALLS <i>Goal - Less than 5%</i>	2.25%	2.11%	1.97%	2.00%	2.42%	2.85%	1.60%	1.38%	1.70%	1.69%
AVERAGE SPEED OF ANSWER <i>Goal - 30 seconds or less</i>	24	21	20	21	28	27	19	15	18	18
PERCENTAGE OF CALLS ANSWERED WITHIN 40 SECONDS <i>Goal - 80%</i>	85%	86%	87%	86%	81%	83%	89%	92%	90%	90%

### 2012 FISCAL YEAR BUDGET

<b>INCOME</b>	<i>Fees</i>	\$1,717,912
	<i>Interest Income</i>	\$30,000
	<b>TOTAL</b>	<b>\$1,747,912</b>
<b>EXPENSE</b>	<b>Operating</b>	
	Advertising Expense	\$ 100,000
	Vehicle Expense	\$ 16,200
	Communications Expense	\$ 78,000
	Insurance Expense	\$ 34,500
	Lease Expense	\$ 19,320
	Office Expense	\$ 52,032
	Building Expense	\$ 26,424
	Bad Debt Expense	\$ 0
	Payroll Expense	\$1,194,771
	Professional Fees Expense	\$ 40,800
	Sales & Property Tax Expense	\$ 14,800
Service Agreement Expense	\$ 88,380	
Travel & Training Expense	\$ 29,685	
	<b>TOTAL</b>	<b>\$1,694,912</b>
<b>CAPITAL</b>		<b>\$ 53,000</b>
<b>RETAINED EARNINGS</b>		<b>\$ 0</b>





# ASSOCIATION MEMBERS (531) (As of August 29, 2011)

- Abajo Gas Transmission
- ACME Water
- Allen Lateral, Inc.
- Allvest Communications
- Alpine City
- Altamont Town
- Alton Town
- Amalga Town
- American Fiber
- American Fork City
- American Fork City / Fiber Optics
- AT&T Launch Systems
- AT&T
- AT&T Local Services
- Amerigas
- Anadarko GNB E&P
- Anadarko Petroleum
- Anadarko Uintah Midstream
- Angell Springs SSD
- Annabella Town
- Antimony Town
- Ashcreek SSD
- Ashley Valley Water & Sewer
- Aston Energy
- Aurora City
- Austin SSD
- Autoliv
- BAJA Communications
- Ballard Water Dist.
- Bear Lake SSD
- Bear River Town
- Bear River WCD
- Beaver City
- Beehive Telephone
- Bell Canyon Irrigation
- Benchland Water Dist.
- Benson Culinary Water
- Berry Petroleum
- Bicknell Town
- Bill Barrett Corp.
- Blanding City
- Bluff Water Works
- Bluffdale City
- Bona Vista WID
- Boulder Farmstead Water
- Boundary Springs Water Users
- Bountiful City
- Bountiful Irrigation District
- Box Elder / Willard Flood Control
- Boyer Hill Military Housing (HAFB)
- Bresnan Communications
- Brian Head Town
- Bridger Valley Electric
- Brigham City
- C & L Olson Farms
- Castle Valley SSD
- Cedar City
- Cedar Hills Town
- Centerfield Town
- Centerville City
- Centracom Interactive
- Central Canal & Irrigation
- Central Davis Sewer District
- Central Enterprise Water
- Central Iron County WCD
- Central UT Water CD / Utah
- Central UT Water CD / Duchesne
- Central Valley Town
- Central Weber Sewer
- Chalk Creek Irrigation
- Charleston WCD
- Chevron Pipeline
- Clarkston Town
- Clearfield City
- Clearfield Pipe Line Company
- Clinton City
- Cluffward Pipeline
- Clyde Companies
- Coalville City
- Coastal Bridger Lake LLC
- Coastal Plains Energy
- Colorado Interstate Gas
- Comcast
- ConocoPhillips
- ConocoPhillips Pipeline
- Copperton ID
- Corinne City
- Cottonwood Heights City
- Cottonwood ID
- Cove SSD
- Cross Hollow Hills Water
- Dammeron Valley Water
- Dansie Water
- Davis & Weber Canal
- Davis County Government
- Daybreak
- Delta City
- Deseret-Oasis SSD
- Deuelcreek Irrigation
- Devon Energy
- Deweyville Town
- Diamond Valley Association
- Direct Communications
- Dixie Deer SSD
- Dixie Escalante
- Draper City
- Dry Gulch Irrigation
- Duchesne City
- Duchesne County WCD
- Eagle Mountain City
- East Carbon City
- East Duchesne Culinary WID
- Eastland SSD
- Echo City
- Eden Water Works
- El Paso Field Services
- Elk Resources
- Elk Ridge Town
- Elsinore Town
- Elwood Town
- Emery Telcom
- Emery WCD
- Emigration ID
- Empire Electric Association
- Encana Gas Services
- Enoch City
- Enterprise City
- Enterprise Products L.P.
- Ephraim City
- Erda Acres Water
- Escalante City
- ETC Canyon Resource
- Eureka City
- Fairview City
- Farmington City
- Farr West City
- Fayette Town & Water
- Ferron Canal & Reservoir
- Fillmore City
- Fillmore Water Users
- FirstDigital Telecom
- First Wind O&M LLC
- Foundation Energy
- Fountain Green City
- Fountain Green Irrigation
- Francis Town
- Fremont Waterworks
- Frontier Communications
- Fruit Heights City
- Garden City
- Garkane Energy
- Garland City
- GASCO Production
- Genola City
- Glen Canyon SSD
- Glenwood Irrigation
- Glenwood Town
- Goosenest Water
- Goshen Town
- Grand Water & Sewer
- Granger Hunter ID
- Grantsville City
- Grantsville Irrigation
- Green River City
- Gunnison Telephone
- Gunnison City
- Haight's Creek Irrigation
- Hanksville Town
- Hanna Water & Sewer
- Harmony Farms Water
- Harris-Willis Irrigation
- Harrisville City
- Hatch Town
- Heber City
- Heber Light & Power
- Helper City
- Henefer Town
- Henefer Upper Ditch
- Henrieville Town
- Herriman City
- Hi-Country Estates HOA
- Hi-Country Estates Water
- High Valley Water
- Highland City
- Highland Water
- Hinckley Town
- HLS Communications
- Holden Town
- Holiday Water
- Holly Energy Partners
- Holly Refining & Marketing
- Honeyville City
- Hooper City
- Hooper Irrigation
- Hooper WID
- Howell Town
- Hoytsville Pipe Water
- Huntington
- Cleveland Irrigation
- Marysville South
- Bench Canal
- Huntsville Town
- Huntsville Waterworks
- Hurricane Canal
- Hurricane City
- Hyde Park City
- Hyrum City
- ICS of Idaho
- Integra Telecom
- INTERLINX
- Communications
- Ivins City
- Jensen WID
- Johnson Water District
- Jordan Valley Aquaduct
- Jordan Valley WCD
- Jordanelle SSD
- Joseph Town
- Junction Town
- Kamas City
- Kanab City
- Kanarrville Town
- Kane County Roads
- Kane County Water
- Kanosh Town
- Kays Creek Irrigation
- Kaysville City
- Kearns Improvement District
- Kennecott Land
- Kern River Gas
- Koosharem Town
- KSL Television
- KWU Inc. / Kayenta Town
- Lake Point ID
- Laketown Town
- Lang Exploratory Drilling
- LaVerkin City
- Layton City
- LDS Facility Headquarters
- Leamington Town
- Leavitt Group Enterprises
- Leeds Domestic Water Users
- Leeds Irrigation
- Lehi City
- Levan Town
- Level 3 Communications
- Lewiston City
- Liberty Irrigation Association
- Liberty Pipeline
- Linde Gases
- Lindon City
- Lion's Head P.O. Association
- Loa Town
- Logan City
- Long Valley Sewer District
- Lyman Water System
- Lynnndyl Town
- Maeser WID
- Magna Water Company ID
- Manila Town
- Manti City
- Manti Irrigation
- Manti Telephone
- Mantua Town
- Manuel Brothers Inc.
- Mapleton City
- Marathon Oil Company
- Marble Hills Water
- Marion Water Works
- Marriott-Slaterville
- Marysville Town
- Mayfield Town
- McLeod USA
- Meadow Town
- Mendon City
- Merit Energy
- Metropolitan Water of SLC
- Midvale City
- Midvalley Estates Water
- Midvalley ID
- Midway City & Sanitation
- Midway Irrigation
- Millford City
- Millville City
- Minersville Reservoir & Irrigation
- Minersville Town
- Moab City
- Moab Irrigation
- Moab Pipeline
- Mona City
- Monroe City
- Monte Vista Homes
- Monticello City
- Moore Lake Electric
- Morgan City
- Morgan Secondary Water
- Moroni City
- Mountain Green Sewer
- Mountain Springs Water
- Mountain View 1-8 Water
- Mountain View SSD
- Mt Pleasant City
- Mt View Irrigation
- Mt Wheeler Power
- Mtn Regional Water SSD
- Murray City
- Mutton Hollow ID
- Myton City
- Naples City
- Neola Water & Sewer
- Nephi City
- Nephi Irrigation
- Networks 360
- Newcastle Garden Water Stock
- Newcastle Water
- Newfield Production
- Newton Town
- New Escalante Irrigation
- New Harmony Town
- Nibley City
- Nordic Mountain Water
- North Carbon Group
- North Davis Sewer
- North Emery Water
- North Fork SSD
- North Logan City
- North Ogden City
- North Salt Lake City
- North Villages SSD
- Northwest Pipeline
- Oak City
- Oakley City
- Ogden City
- Orderville Town
- Orem City
- Ouray Park WID
- Pack Creek Water Users
- PacificCorp Energy
- Hunter Power Plant
- Panguitch City
- Paradise Town
- Paradox Pipeline
- Paragonah Town
- Park City Municipal
- Parowan City
- Parowan South Field
- Patara Oil & Gas
- Payson City
- Perry City
- Pine Hollow Water
- Pine Valley Irrigation
- Pineview Water Systems
- Pioneer Natural Resources
- Plain City
- Plains Pipeline
- Pleasant Grove City
- Pleasant View City
- Powder Mountain Water & Sewer ID
- Price City
- Price River WID
- Prime Time Communications
- Propane & Gas of Wendover
- Providence City
- Provo City
- Questar Exploration & Production
- Questar Gas
- Questar Pipeline
- QEP Field Services
- Qwest Local Network
- Qwest Worldwide
- Raft River Rural Electric
- Rainbow Ranches Water
- Randolph Town
- RBPUP Group
- Redmond Town
- Resolute Natural Resources
- Richards Irrigation
- Richfield City
- Richmond City
- Richville Pipeline
- Rio Virgin Telephone
- River Heights City
- Riverdale City
- Riverton City
- Rocky Mountain Power
- Rocky Ridge Town
- Roosevelt City
- Roy City
- Roy WCS
- Running Horse Pipeline
- S M Stoller
- Salem City
- Salina City
- SLC Department of Airports
- SLC - Engineering
- Salt Lake City Public Utilities
- Salt Lake County Operations
- Salt Lake County / Service Area #3
- Sandy City
- Sandy Suburban ID
- Santa Clara City
- Santaquin City
- Saratoga Springs City
- Satview Broadband
- Scipio Town
- Scofield Town
- Settlement Canyon Irrigation
- Sevier School District
- Sherwood Water
- Sigurd Town
- Silver Fork Pipeline
- Simplot Phosphates
- SLC Sanitary
- Suburban District #1
- SLICCAMA
- Smithfield City
- Snyderville BasinWRD
- Solitude Improvement District
- Sorenson Communications
- South Central Utah Telephone
- South Davis Sewer District
- South Davis Water District
- South Jordan Fiber Optics
- South Jordan Public Works
- South Ogden City
- South Salt Lake City
- South Utah Valley Electric
- South Valley Sewer District
- South Weber City
- South Weber Irrigation
- South Willard Water
- Southern Trails Pipeline
- Southern Utah University Network
- Spanish Fork City
- Spring City
- Spring Lake Water
- Springdale Town
- Springville City
- Sprint Communications
- St George City
- Stansbury Park ID
- Sterling Town
- Stockton Town
- Strada Networks
- Strawberry High Line Canal
- Summit Gas
- Gathering
- Summit Irrigation Stock
- Summit SSD
- Summit Water
- Sunnyside City
- Sunset City
- Sunset View Estates Water
- Syracuse City
- Syringa Networks
- T7 Propane Service
- Taylor West Weber WID
- Taylorville-Bennion ID
- Teasdale SSD
- Tesoro Petroleum
- Thompson SSD
- Timber Lake Property Owners
- Timber Lakes Water
- Timpanogos SSD
- Tooele City
- Toquerville Town
- Torrey Town
- Trappers Loop Communications
- Tremont City
- Trenton Town
- Tridell Lapoint Water
- Tropic Town
- Tropic East Fork Irrigation
- Twin City Power
- Twin Creek SSD
- UAMPS
- UDOT Region I
- UDOT Region II
- UDOT Region III
- UDOT Region IV / Cedar City
- UDOT Region IV / Price
- UDOT Region IV / Richfield
- Uintah City
- Uintah County
- South Central Utah Encroachment
- Uintah Highlands ID
- Uintah River Irrigation
- Uintah Water CD
- UNEV Pipeline
- Union Telephone
- Upper Country Water
- Utah County
- Utah Division of Environmental Response & Remediation
- Utah Valley University
- Ute Tribe Domestic Water
- UTOPIA
- Veracity Networks
- Verizon Business
- Vernal City Public Works
- Veyo Culinary Water
- Vineyard Town
- Virgin Town
- Wales Town
- Wallsburg Town
- Warner LLC
- Washington City
- Washington Terrace City
- Washington WID
- Water Pro Irrigation
- WCWEP
- Weber Basin CD
- Weber Basin WID
- Wellington Canal
- Wellington City
- Wells Rural Electric
- Wellsville City
- Wendover City
- West Bountiful City
- West Corinne Water
- West Haven City
- West Jordan City
- West Panquitch I&R
- West Point City
- West Valley City
- West Warren-Warren WID
- Western Gas Resources Inc.
- White City WID
- Willard City
- Winchester Hills Water
- Wolf Creek Water
- Woodland Hills Town
- Woodland Mutual Water
- Woods Cross City
- WDOT
- XO Communications
- XPRESSWEB Internet Services
- Zayo Fiber Solutions
- Zions Data Services



## SAFETY MEETINGS

Blue Stakes will provide damage prevention training classes, free of charge, in the form of safety meetings, workshop presentations, etc. Contact Blue Stakes President at (800) 662-7836, extension 2115, or [garyh@bluestakes.org](mailto:garyh@bluestakes.org) to schedule a training meeting tailored to fit the needs of your organization.

## DAMAGE INFORMATION REPORTING TOOL (D.I.R.T.)

Blue Stakes has been tracking damages to underground utilities in Utah since 2006 that have been submitted by Association members into the Common Ground Alliance (CGA) Damage Information Reporting Tool (D.I.R.T.).

One of the more notable statistics in what has been reported pertains to the percentage of damages occurring to underground utilities where no call was made to Blue Stakes to have utilities located and marked prior to digging by the excavator! Damages reported on natural gas facilities in Utah that are attributable to no call being made to Blue Stakes since 2006 are:

- 2006 – 48%
- 2007 – 44%
- 2008 – 37%
- 2009 – 30%
- 2010 – 27%

Blue Stakes finds the information submitted valuable in creating training programs addressing the root causes to reduce damages to underground facilities and personal injury.

Blue Stakes has implemented an easy to use virtual D.I.R.T. application and link on its web site at [www.bluestakes.org](http://www.bluestakes.org). Blue Stakes strongly encourages all Association members to submit damages that occur to their underground facilities into this application.

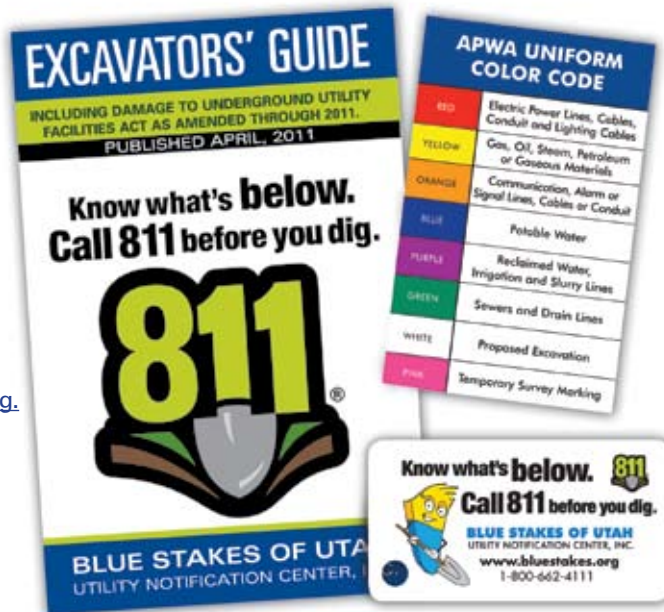
For additional information on Blue Stakes virtual D.I.R.T. application, please contact Blue Stakes Member Services Department at (800) 662-7836, extension 2103, or [member@bluestakes.org](mailto:member@bluestakes.org).

## PROMOTIONAL HANDOUTS

Blue Stakes provides, free of charge, the following promotional handouts for distribution promoting the national "Dig Safely" campaign encouraging excavators and the general public to "Call 811 Before You Dig":

- Excavators' Guide
- Key Chains
- Magnets
- Color Code Stickers
- Color Code Information Cards

To request any of the items listed, contact Blue Stakes Member Services Department at (800) 662-7836, extension 2103, or [member@bluestakes.org](mailto:member@bluestakes.org).



## NOTIFICATION CENTER CONTACT INFO



**Location:** 148 E 13200 S Draper, Utah  
**Mailing Address:** P.O. Box 1517, Draper, Utah 84020-1517  
**Locate Requests:** 811 • (800) 662-4111 • (801) 208-2100  
**Administration:** (800) 662-7836 • (801) 208-2101  
**Fax:** (801) 208-2102 • **Website:** [www.bluestakes.org](http://www.bluestakes.org)

## NOTIFICATION CENTER MANAGEMENT

**W. Gary Hansen, President** - (801) 208-2115 / [garyh@bluestakes.org](mailto:garyh@bluestakes.org)

**Paul Huntsman, IT & Administrative Operations** - (801) 208-2112 / [paulh@bluestakes.org](mailto:paulh@bluestakes.org)

**Russ Stacey, IT / GIS Technician** - (801) 208-2114 / [russ@bluestakes.org](mailto:russ@bluestakes.org)

**James Wingate, Contact Center & GIS Operations** - (801) 208-2111 / [jamesw@bluestakes.org](mailto:jamesw@bluestakes.org)

**Sherrie Bowman, Member Services Coordinator** - (801) 208-2113 / [sherrieb@bluestakes.org](mailto:sherrieb@bluestakes.org)



## DAMAGE PREVENTION AWARENESS SEMINARS

Blue Stakes conducts seminars each year to provide damage prevention education for excavators and Association members. Seminars for 2012 will be held on the dates and at the locations listed below:

### SALT LAKE AREA

- **Tuesday, January 17, 2012**  
SLCC Miller Campus – Sandy
- **Wednesday, January 18, 2012**  
SLCC Miller Campus – Sandy

### PROVO AREA

- **Wednesday, February 8, 2012**  
Noah's – Lindon
- **Thursday, February 9, 2012**  
Noah's – Lindon

### CENTRAL UTAH AREA

- **Tuesday, February 7, 2012**  
Western Park Convention Center – Vernal

### NORTHERN UTAH AREA

- **Thursday, January 19, 2012**  
Copper Mill Restaurant – Logan
- **Tuesday, January 31, 2012**  
Boondocks – Kaysville
- **Wednesday, February 1, 2012**  
Boondocks – Kaysville

### PARK CITY AREA

- **Thursday, February 2, 2012**  
Best Western Landmark Inn – Park City

### SOUTHERN UTAH AREA

- **Wednesday, January 25, 2012**  
American Legion Hall – Fillmore
- **Wednesday, February 22, 2012**  
Crystal Inn – Cedar City
- **Thursday, February 23, 2012**  
Dixie Center – St. George

### SOUTHEASTERN UTAH AREA

- **Thursday, February 16, 2012**  
Carbon County Fairgrounds – Price
- **Wednesday, February 29, 2012**  
Blanding Arts and Events Center – Blanding
- **Thursday, March 1, 2012**  
Grand Center – Moab

**NOTE – Invitations will be distributed to excavators and Association members during the months of December 2011 & January 2012. Contact Blue Stakes for additional information.**

## LARGE AREA PROJECTS – EXCAVATOR CAN PROVIDE GIS SHAPEFILE

Creating locate request tickets for a large project can be a challenge. Examples include long pipelines, power pole corridors, light rail tracks, new highways, seismic exploration, etc. A large project can be especially difficult to describe in a rural area where no addresses exist.

To more precisely identify the project area on the map for the purpose of creating tickets, Blue Stakes can use an electronic running line provided by the excavator in the form of a GIS shapefile. This can be added to the Blue Stakes GIS base map to show the exact dimensions of the large project. Latitude/longitude coordinates can be used for logical break points to divide the project into multiple tickets. These coordinates will correspond to engineering stationing numbers, pipeline mileposts, or other on-the-ground landmarks.

This method has already been used successfully on multiple large projects throughout Utah, including some that were hundreds of miles long. Please keep this option in mind if you have a large project coming up. Please contact James Wingate at [jamesw@bluestakes.org](mailto:jamesw@bluestakes.org) or (801) 208-2111 to coordinate large projects.

## AFTER HOURS EMERGENCY ON-CALL PROGRAM

[www.bluestakes.org](http://www.bluestakes.org) • (801) 554-7747

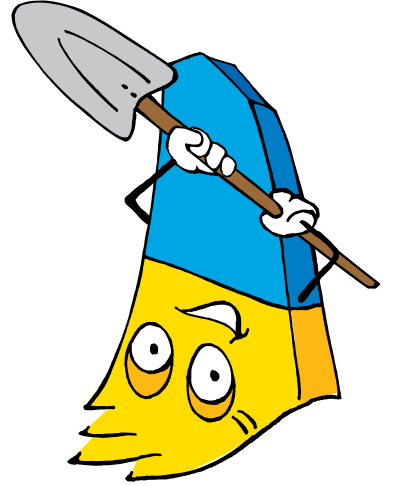
Blue Stakes provides Association members with an After Hours Emergency Program designed to provide names and contact information of other member utilities located around an emergency dig site. This information is provided either through Blue Stakes website or by calling Blue Stakes after hours emergency on-call phone number.

Association Members are encouraged to access after hour emergency contact information through the Utilities Contacts link on Blue Stakes website at [www.bluestakes.org](http://www.bluestakes.org). Please contact Blue Stakes Member Services Department at (800) 662-7836, extension 2103, or [member@bluestakes.org](mailto:member@bluestakes.org) if assistance is needed with this on-line application.

For those Association members without access to the Internet, Blue Stakes offers an After Hours Emergency On-Call phone number to obtain after hour emergency contact information – (801) 554-7747. This program is for Association members only and is available on weekdays from 5:00 p.m. – 7:00 a.m. and on Saturdays, Sundays, and Holidays. Association Members are requested not to provide the after hours emergency on-call phone number to excavators or home owners who are not members of the Association.

Through one of these two methods, Blue Stakes will provide the emergency contact information of Association members that may have underground facilities in the vicinity of an emergency dig site. No locate request assignment (LRA) number will be generated. It is the responsibility of the member utility performing the emergency excavation to contact other member utilities in the vicinity utilizing the contact names and phone numbers provided by Blue Stakes.

**ASSOCIATION  
NEWSLETTER  
ENCLOSED**



**BLUE STAKES OF UTAH**  
UTILITY NOTIFICATION CENTER, INC.  
P.O. BOX 1517 • DRAPER, UTAH 84020-1517

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